

2025 Narellan Pools Get Fresh - TERMS & CONDITIONS

Promotion Name	2025 Narellan Pools Get Fresh – Australia & New Zealand	
Promoter	The Promoter is Fluidra Group Australia Pty Ltd (ABN: 87 002 641 965) (“Promoter”) of 1 Herbert Place, Smithfield, NSW 2164, Australia. By entering this chance to win competition, you accept and agree to these terms and conditions as well as the decisions of the Promoter.	
Website	www.narellanpools.com.au www.narellanpools.co.nz	
Eligible States/Territories	This promotion is available in both Australia and New Zealand.	
Promotional Period	Commencing time and date for “Eligible Purchases”	9:00 AM AEDT, Thursday October 16th 2025
	Close time and date for “Eligible Purchases”	11:59 PM AEDT, Wednesday December 31 st 2025
	No entries will be accepted for products purchased outside of the Promotional Period.	
Entry Period	Entries will be accepted until 11.59 PM AEDT, Saturday January 31 st , 2026, (“The Entry Period”). Valid entries must be received by the Promoter within the Entry Period. No entries will be accepted out of the Entry Period.	
Eligibility	<p>The promotion is open to authorised dealers/contractors who sign new contracts with Fluidra during the Offer Period.</p> <p>Employees of the promoter and their immediate families are not eligible to participate.</p> <p>Immediate family means any of the following: spouse, ex-spouse, child or stepchild (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, step-sister or first cousin.</p>	
Method of Entry	<p>Order Method All orders must be submitted via email to tradesupport.au@fluidra.com.</p> <p>Supporting Documentation A clear photo/scanned image of the signed contract between you and your client must be attached to your order email.</p> <p>Product Specifications</p> <ul style="list-style-type: none"> • Orders must clearly specify the products being purchased. • To qualify for the free minerals promotion, the order must include: <ul style="list-style-type: none"> a. One (1) Fluidra Pump b. One (1) Fluidra Filter c. One (1) Halo Pure system • If you are participating in the bonus offer for the half-price Halo Lite, you must specify: <ul style="list-style-type: none"> d. The model of lights selected (FLX or Lumipower) e. The required cable size (20M or 35M) <p>Delivery Information Please ensure that the full and correct delivery address is included in your order submission.</p> <p>Order Processing Once received, the Fluidra Trade Support team will process your order promptly to ensure timely delivery of your products.</p>	

Qualifying Purchase and Reward	<p>1a. Customers who purchase a Halo Pure 15 together with any AstralPool or Zodiac Pump and Filter will receive five (5) bags of MagnaPool minerals free of charge.</p> <p>1b. Customers who purchase a Halo Pure 25 together with any AstralPool or Zodiac Pump and Filter will receive eight (8) bags of MagnaPool minerals free of charge.</p> <p>Customers who qualify under clause 1a or 1b are also eligible for the Bonus Offer set out in clause 2.</p> <p>2. Bonus Offer: Customers who meet the criteria under clause 1 are eligible to purchase any two (2) AstralPool FLX or Zodiac Lumipower lights (20m or 35m cable) and receive a Halo Lite 2 at 50% off the recommended retail price.</p>
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**Terms and
Conditions of
Participation**

Conditions of Offer:

1. This offer is valid only while stocks last.
2. This promotion cannot be used in conjunction with any other offer, discount, or promotion.
3. No substitutions, credits, or cash alternatives are available.
4. Rewards are not transferable. Entry is open only to legal Australian & New Zealand residents aged 18 years or over ('Eligible') of the Eligible States/Territories who satisfy the Terms of Entry. Businesses and government agencies are ineligible to enter. Directors, officers, management, employees, suppliers, (including prize suppliers) and contractors (and the immediate families of directors, officers, management, employees, suppliers and contractors) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with the Promotion, including their immediate family are ineligible to enter.
5. The promotion will be conducted during the Promotion period. Only one (1) offer per person is permitted in this promotion.
6. By entering the Promotion, an entrant releases and indemnifies the Promoter and its related bodies corporate (including the officers, employees and agents of each) from and against all actions, penalties, liabilities, entries or demands the entrant may have against the Promoter or that the Promoter may incur for any loss or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Promotion or Winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part of this clause to be void or unenforceable.
7. Without limiting any of the foregoing, in no circumstances will an entrant or the Promoter have any liability to the other for any loss or damage suffered which is indirect or consequential in nature, including without limitation any loss of profit, loss of reputation, loss of goodwill or loss of business opportunity.
8. The Promoter may in its absolute discretion not accept a particular entry, may disqualify an entry, or cancel the entire Promotion at any time without giving reasons and without liability to any entrants, subject to any written directions from a regulatory authority. Without limiting this the Promoter reserves the right to verify the validity of entries, prize entries and entrants and to disqualify any entrant who submits an entry or prize entry that is misleading or not in accordance with these Terms of entry or who manipulates or tampers with the entry process. If a winner breaches these Terms of entry, the winner will forfeit the prize in whole, and no substitute will be offered. Verification is at the discretion of the Promoter, whose decision is final. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
9. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter may in its absolute discretion cancel the promotion and recommence it from the start on the same conditions, subject to approval of the relevant authorities.
10. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law:
 - a. invalidate any entry.
 - b. to disqualify any Entrant from participating in this and any future promotion; or
 - c. subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
11. All entries become the property of the Promoter. Entrants consent to the Promoter using their Personal Information ("PI") including but not limited to their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting

any products manufactured, distributed and/or supplied by the Promoter. By entering this competition, entrants agree and understand that their written entries may be used for promotional purposes without any further reference, payment or other compensation to the entrant.

12. The Promoter collects personal information to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entries are conditional on providing this PI. The PI collected in this promotion will be disclosed to FLUIDRA GROUP AUSTRALIA Pty Ltd. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.zodiac.com.au/privacy-policy>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. All entries become the property of the Promoter. The Promoter will not disclose entrant's personal information to any entity outside of Australia.

13. Entrants should direct any requests to access, update or correct their personal information using the 'Help' button on the entry website.

14. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.

15. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees").

16. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury or death; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion or use of any prize.

17. The Promoter has identified the following email as its contact person regarding this promotiontradesupport.au@fluidra.com

18. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook and/or Instagram or their affiliated agencies. Facebook and/or Instagram or their affiliated agencies membership and the use of Facebook and/or Instagram or their affiliated agencies generally are subject to the Facebook and/or Instagram or their affiliated agencies prevailing terms and conditions of use available at www.facebook.com and/or www.instagram.com. Entrants understand that they are providing their information to the Promoter and not to Facebook and/or Instagram or their affiliated agencies. Entrants are solely responsible and liable for the content of their entries and any other information they transmit to other internet users via Facebook and/or Instagram or their affiliated agencies. To the extent permitted by law, each entrant agrees to indemnify, defend and forever hold harmless, Facebook and/or Instagram or their affiliated agencies and its associated agencies and companies, against any and all losses, actions, entries, costs, expenses and damages (of any nature) which may be incurred by an entrant in respect of the entrant's participation in the promotion. Any questions, comments or complaints about this promotion must be directed to the Promoter and not to Facebook and/or Instagram or their affiliated agencies.