

### **Condensed terms and conditions (must be displayed in all advertising in AU):**

By submitting an entry into this competition entrants consent to receive promotional and other marketing messages from the Promoter (including messages sent electronically for an unlimited period of time). Entrants will be able to opt-out at any time by following the instructions included in each message sent by the Promoter.

See [www.narellanpools.com.au/builders/hills-district/](http://www.narellanpools.com.au/builders/hills-district/) for full terms. Open to Australian residents over the age of 18. Only one entry per household will be permitted. Competition opens 27 January 2026 at 05:00 AM AEDT and closes 17 March 2026 at 11:55 PM AEDT. Winner drawn on 23 March 2026 at 11:00 AM AEDT at Promoter's Premises at 6 Butler Avenue, Kellyville, NSW 2155. The total prize pool valued at up to \$30,000 (incl. GST). The Winner will be notified by phone and email within two business days of the draw. Their names will also be published by 30 March 2026 at [www.narellanpools.com.au/builders/hills-district/](http://www.narellanpools.com.au/builders/hills-district/) for at least 28 days. The Promoter is Hills Pool Builders Pty Ltd T/as Narellan Pools Hills District & Upper North Shore (ABN 17 619 381 770) of 6 Butler Avenue, Kellyville, NSW 2155.

Authorised Under: NSW Permit No. TP/04636.

## **\$30K OFF YOUR NARELLAN POOL**

### **Terms and Conditions of Entry**

#### General

1. Information on how to enter the \$30k OFF YOUR NARELLAN POOL competition (**Competition**) and prizes form part of the Terms and Conditions of Entry (**Terms and Conditions**). Entry into this competition is deemed acceptance of these Terms and Conditions.
2. To the extent of any inconsistency between these Terms and Conditions and any other reference to this competition, these Terms and Conditions prevail.
3. The Promoter is Hills Pool Builders Pty Ltd T/as Narellan Pools Hills District & Upper North Shore (ABN 17 619 381 770) (the '**Promoter**'). The Promoter's address is 6 Butler Avenue, Kellyville, NSW 2155.

#### Who can enter

4. Subject to the clauses below, entry is open to all residents of New South Wales (in a

Hills Pool Builders Pty Ltd T/as Narellan Pools Hills District & Upper North Shore serviced territory postcodes for which are attached in Appendix 1.1) who have fulfilled the requirements set out below ('Eligible Entrants').

5. Entrants must be over the age of 18, as of the date of entry.
6. Employees, and their immediate families, of the Promoter, associated agencies and companies, distributors, contractors or individuals or Narellan Pools franchisees and their immediate families, associated agencies and companies, contractors or individuals are not eligible to enter this competition. Immediate family means any of the following: spouse, ex-spouse, defacto spouse, child or stepchild (whether natural or by adoption), parent, step parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step brother, step sister or 1st cousin.

#### How to enter

7. To enter Eligible Entrants must, during the Promotional Period (defined below), sign a pool contract with Hills Pool Builders Pty Ltd T/as Narellan Pools Hills District & Upper North Shore and pay approvals fee invoice as per Preliminary Agreement/ pay deposit upon issuance of HBCF on a new pool. Entrant must sign contract between 27 January 2026 at 05:00 AM AEDT and 17 March 2026 at 11:55 PM AEDT to enter. Deposit / Payment for approvals as per Preliminary Agreement of contract to be received before draw date to be eligible for draw. Swimming Pool must be installed on or before 30 September 2026 for prize to be redeemable.
8. Entrants must provide contact details on request to be eligible to win. Entrants may only enter in their own name. Inaudible, incomprehensible, illegible, and incomplete entries may be deemed invalid.
9. Entrants must purchase new pools only. The purchase of blemish pools, kit pools or spas are not eligible to enter the competition.

#### Number of Entries permitted

10. Only one entry per household will be permitted. Entrants found to be submitting multiple entries may have all entries invalidated. The Promoter reserves the right

to request whatever documentation it deems necessary to confirm if the entrant has breached this clause.

#### Open, Close, Draw and Publish Dates

11. The competition commences on 27 January 2026 at 05:00 AM AEDT and closes 17 March 2026 at 11:55 PM AEDT ('Promotional Period'). All times noted in these Terms and Conditions are local times, based on the location of the Promoter. If any draw date falls on a public holiday, as defined in the state of the Promoter, that draw will be conducted on the next business day. Entries must be received by the Promoter prior to the competition close date and time.
12. The winner will be the first valid entry drawn at Promoter's Premises at 6 Butler Avenue, Kellyville, NSW 2155 on 23 March 2026 at 11:00 AM AEDT. The Promoter will ensure that all entries have an equal chance of winning a prize.
13. As the potential prize pool is greater than \$10,000, the draw and the announcement of the prize winner will be scrutinised by an independent person.
14. The winner will be notified by email and either in person or by telephone within two business days of the draw. Their last name, first initial and postcode will also be published by 30 March 2026 at [www.narellanpools.com.au/builders/hills-district/](http://www.narellanpools.com.au/builders/hills-district/) for at least 28 days.
15. The Promoter may conduct such further draws on 30 March 2026 (at 11:00 AM AEDT at Promoter's Premises at 6 Butler Avenue, Kellyville, NSW 2155) as the original draw in order to distribute any prizes unclaimed by this date, subject to State and Territory legislation. Winners of any further draws will be notified by phone and email within two business days of the draw. Their names will also be published by 8 April 2026 at [www.narellanpools.com.au/builders/hills-district/](http://www.narellanpools.com.au/builders/hills-district/) for at least 28 days.
16. The Promoter reserves the right to conduct a redraw in the event that an entrant, claiming to be a winner, is unable to satisfy these Terms and Conditions or has breached these Terms and Conditions.

### Prize on offer

17. The total prize pool is valued at \$30,000 (including GST), as at 27 January 2026.

18. The total number of competition winners in this competition is one. The prize on offer is:

Number of winners	Prize description	Value of prize
1 Winner	\$30,000 off your pool contract.	AUD \$30,000

19. The Prize is only available for Eligible Entrants in Promoter's serviced territories across New South Wales, Australia (refer Appendix 1.1).

20. The Prize Amount will be deducted from the pool contract. If there is an outstanding balance, this will still need to be paid. If the prize amount exceeds the contract price, the balance is not redeemable for cash.

21. The Prize is not transferable for cash.

22. The Winner must allow the Promoter (or its nominee) to photograph/video the pool and the products upon handover at a time suitable to both the Winner and the Promoter (or its nominee). The Winner acknowledges that the Promoter may use the images/video in any advertising materials (including social media) that the Promoter considers appropriate.

### Further Terms and Conditions

23. Any entrant found to have used a third party to enter on their behalf will have all entries invalidated and any claim they have to any prize will be invalidated. If such an entrant is awarded a prize and then found to have breached this clause, the entrant must immediately return any prize awarded. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the

right to request whatever documentation it deems necessary to confirm if the entrant has breached this clause. An entrant must provide any requested documentation to the Promoter upon request. The Promoter reserves the right to disqualify any entrant who provides false information or who seeks to gain an unfair advantage or to manipulate this competition.

24. Any dispute, difference, controversy or claim arising out of, relating to or in connection with the Competition or these Terms and Conditions shall be resolved by arbitration.
25. Any entrant found to be entering incorrect contact details, including incorrect email contact details, will have all entries invalidated and any claim to any prize will be invalidated. If such an entrant is awarded a prize and then found to have breached this clause, the entrant must immediately return any prize awarded. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the right to request whatever documentation it deems necessary to confirm if the entrant has breached this clause. An entrant must provide any requested documentation to the Promoter upon request.
26. If the prize is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value, subject to State and Territory legislation. Cash will not necessarily be awarded as a substitute. It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and prize supplier's requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
27. The Promoter highly recommends a current residential street address be provided when requested for ease of correspondence and potential prize delivery. The Promoter makes all reasonable efforts to deliver prizes to the addresses provided by competition entrants. The Promoter cannot guarantee that any prizes returned to the Promoter due to non-delivery at the provided address will be re-sent to the prize winner.
28. The Promoter's decision in relation to any aspect of the competition is subject to State and Territory legislation but also final and binding on each person who enters. No

correspondence will be entered into. No responsibility is accepted for late, lost or misdirected entries. Prizes are subject to availability, not transferable or exchangeable and, with the exception of cash prizes, cannot be taken as cash. Prizes will be sent to the winner's nominated address as stated in their original entry. The Promoter and their associated agencies, and companies associated with this promotion will take no responsibility for prizes damaged or lost in transit.

#### Privacy Collection statement

29. By submitting an entry into this competition entrants consent to receive promotional and other marketing messages from the Promoter (including messages sent electronically for an unlimited period of time). Entrants will be able to opt-out at any time by following the instructions included in each message sent by the Promoter.
30. The Promoter and its related entities collect entrants' personal information for the purpose of conducting and promoting this competition (including but not limited to determining and notifying winners). The Promoter may disclose personal information collected to an agent who is engaged to conduct the competition draw and for prize fulfilment. The Promoter may also disclose personal information collected to Australian regulatory authorities, such as the regulators of trade promotions. The Promoter will otherwise handle your personal information in accordance with its Privacy Policy available at <https://narellanpools.com.au/privacy-policy>. You may request access or to update your personal information or lodge a complaint by writing to The Privacy Officer, Hills Pool Builders Pty Ltd (ABN 17 619 381 770) of 6 Butler Avenue, Kellyville, NSW 2155.

#### Copyright, Statutory guarantees, Waiver and liability

31. All entries and any copyright subsisting in the entries become and remain the property of the Promoter who may publish or cause to be published any of the entries received.
32. In participating in the prizes, the winners agree to participate and co-operate as

required in all editorial activities relating to the Competition, including but not limited to being interviewed and photographed. The winners (and their companions) agree to granting the Promoter a perpetual and non-exclusive licence to use such footage and photographs in all media worldwide, including online social networking sites, and the winners (and their companions) will not be entitled to any fee for such use.

33. Prize-winners are advised that tax implications may arise from their prize winnings and they should seek independent financial advice prior to acceptance of that prize.
34. The Promoter (subject to State and Territory legislation) reserves the right to amend, cancel or suspend this competition if an event beyond the control of the Promoter corrupts or affects the administration security, fairness, integrity or proper conduct of this competition or if such a change is required to ensure the safety of the Promoter, its representatives and of entrants. The Promoter will disqualify any individual who has tampered with the entry process or any other aspect of this competition. In particular, computer generated entries and the use "scripting" is not permitted and will not be accepted.
35. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
36. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ('Non-Excludable Guarantees').
37. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the

Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or Entrant; or (f) use of a prize.

### Competition permits

38. Authorised under: NSW Permit No. TP/04636.

## **APPENDIX**

### Appendix 1.1 - List of postcodes under the Promoter's serviced areas

Hills District			Upper North Shore			Parramatta & Blacktown		
S. No.	Name	Postcode	S. No.	Name	Postcode	S. No.	Ermington	2115
1	Beecroft, Cheltenham	2119	1	Castle Cove, Roseville, Roseville Chase	2069	1	Rydalmere	2116
2	Pennant Hills, Thornleigh, Westleigh	2120	2	East Lindfield, Lindfield	2070	2	Dundas, Dundas Valley, Oatlands, Telopea	2117
3	West Pennant Hills	2125	3	Killara	2071	3	Carlingford, Carlingford Court, Carlingford North, Kingsdene	2118
4	Cherrybrook	2126	4	Gordon	2072	4	Epping, North Epping	2121
5	Baulkham Hills, Bella Vista, Winston Hills	2153	5	Pymble, West Pymble	2073	5	Parramatta	2123
6	Castle Hill	2154	6	Bobbin Head, North Turramurra, South Turramurra, Turramurra, Warrawee	2074	6	Parramatta	2124



7	Beaumont Hills, Kellyville, Kellyville Ridge, Rouse Hill	2155	7	North St Ives, St Ives, St Ives Chase	2075	7	Blaxcell, Camellia, Clyde, Granville, Holroyd, Rosehill, South Granville	2142
8	Annangrove, Glenhaven, Kenthurst	2156	8	Normanhurst, Wahroonga	2076	8	Auburn	2144
9	Canoelands, Forest Glen, Glenorie, Hillside	2157	9	Asquith, Hornsby, Hornsby Heights, Waitara	2077	9	Constitution Hill, Girraween, Greystanes, Mays Hill, Pemulwuy, Pendle Hill, South Wentworthville, Wentworthville, Westmead	2145
10	Dural, Middle Dural, Round Corner	2158	10	Mount Colah	2079	10	Old Toongabbie, Toongabbie, Toongabbie East	2146
11	Schofields, Tallawong	2762	11	Mount Kuring-gai	2080	11	Kings Langley, Lalor Park, Seven Hills, Seven Hills West	2147
12	Acacia Gardens, Quakers Hill	2763	12	Berowra, Cowan	2081	12	Arndell Park, Blacktown, Blacktown Westpoint, Huntingwood, Kings Park, Marayong, Prospect	2148
13	Glenwood, Parklea, Stanhope Gardens	2768	13	Berowra Heights, Berowra Waters	2082	13	Harris Park, Parramatta, Parramatta Westfield	2150
14	The Ponds	2769	14	Bar Point, Brooklyn, Cogra Bay, Dangar Island, Milsons Passage, Mooney Mooney	2083	14	North Parramatta, North Rocks	2151
			15	Akuna Bay, Cottage Point, Duffys Forest, Terrey Hills	2084	15	Northmead	2152

			16	Belrose, Davidson	2085	16	Merrylands, Merrylands West	2160
			17	Frenchs Forest, Frenchs Forest East	2086	17	Guildford, Guildford West, Old Guildford, Yennora	2161
			18	Forestville, Killarney Heights	2087	18	Chester Hill, Sefton	2162
			19	Arcadia, Berrilee, Fiddletown, Galston	2159	19	Colebee, Dean Park, Glendenning, Hassall Grove, Oakhurst, Plumpton	2761
						20	Bungarribee, Doonside, Woodcroft	2767